

- What is the City of Detroit showing our children? Where are the recreation centers? Why are there so many unclean vacant lots? Why is there no affordable single family housing besides upscale projects and condos (\$80,000 yes, \$150,000 no, \$300,000 yes). Why not give our children a good quality education in new or decent up-to-date schools? Why not help the kids trying to go college? Why is everything a tangled mess of red tape?
Answer: Nothing, no hope, and uneducated kids. Please change for the sake of our kids.
- Hire more police and get the ones you have now to earn their pay. I have four stop signs near my house that no one stops at. What a disappointment this City is. I feel the only service I get for my taxes is garbage pickup. I have no respect for City officials and workers. They just want to line their pockets.
- I have not used DOT transportation in many years, but when I did the service was bad in regards to the length of time waiting for a bus along with the cleanliness of the buses. City streetlights have gone down in quality when they do work, but most of the time the streetlights are not functioning. Also, in the summer the grass is allowed to grow too long before it is cut. This is a problem on the street corners because it blocks the view of oncoming traffic, and of course, looks pretty bad.
- You want people to be willing to volunteer to do the job of Police, Recreation, and DPW, why can't we all do our part. What are our tax dollars being used for? You can sit on my front porch all day and not see a patrol car go by. I work five to six days a week so I can't get to a recreation center, Police Station, or Fire Station to inquire about programs and I haven't received any information via the mail or a flyer delivered to my home. I have heard of other people in the city benefiting by programs and grants but you have to be in the click or something. I live next door to an abandoned house whose doors are open and the garage has fallen on my fence. There are two others on my block and they have been there over three years.
- The alley on West Grand Boulevard between Trumbull and Lincoln Streets is full of potholes. The drains are plugged and they are full of water. The trees need cutting, it's a jungle. Nobody does anything about it.
- This summer some of our streets in southwest Detroit were paved. The work done on the streets evidently was done by different workers, for when it came to doing the driveways it looked as if some untrained workers did the job. I'm sure money could be saved in a lot of ways if workers would take more interest in doing a good job. Also, if some of you who are in the office all day would take time out to get in your cars and ride around and check on the quality of the work that has been done.
- In this area, zip code 48217, we need someone to do something about the dirty alleys and the use of the alleys for street traffic. Also, citizens should be fined who put out their bulk trash two to three weeks ahead of their pickup day.
- To whom this may concern! The trees have not been trimmed in years. Garbage cans are left in the street from one pickup date to the next. Rats are taking over and mice are coming into the houses all year long. Dope dealers are taking over houses as soon as people move out or them. Storeowners do not clean around their properties. You name it, we got it. A resident in zip code 48204. Don't mention the water.
- Order clean up of yards on Piedmont Street.

- We need better streetlighting in Detroit and more police patrolling the streets, especially during the evening hours. The City needs to quickly tear down vacant homes and buildings. The residential neighborhoods should be cleaned on a weekly basis.
- I think this City has come a long way, but it still has a long way to go. I live in Palmer Woods, and there have been many nights that I've heard gunshots on Woodward Avenue. Why is it that I wouldn't hear gunshots if I lived in cities like Birmingham or Royal Oak. And why are the police not responding to our calls? Also, the condition of streets in my neighborhood is so terrible that I'm afraid that my tires will be punctured. I cannot roller blade down my street. It has been this way since I moved here in 1995, yet between property taxes and personal income taxes, I'm paying over \$10,000 yearly. For what may I ask? Oh, if you want to give people an incentive to move to the City, don't you think that it would be wise to repeal the personal income tax? Hello, what are they getting in Detroit that they're unable to get elsewhere?
- I would like to see the grass cut more frequently in vacant lots and all abandoned buildings torn down. We need more streetlights, all abandoned cars should be towed away, and police should be patrolling the neighborhoods, and we should have better police response to calls regarding loud music, drug trafficking, and loitering.
- I am not pleased with City services. It took three years for you to cut down a diseased tree in my yard, and then you only cut one of them. The streets aren't clean. There are two or three houses in my neighborhood that need work on their upkeep, such as cutting the grass and tree trimming.
- Start working more on the inner city and the outer city will take care of itself. Have all the buses running on time. Start making some of the empty houses available for low-income people and/or the homeless. Build more parks and recreation areas. Thank You and God bless.
- I don't know about Belle Isle as I have a large backyard. I leave the island for the people that live in small quarters. I have to call to get the grass cut in the lots in my neighborhood, and tree trimming only occurs if there is a windstorm. I ride the bus only once or twice a year so I can't comment on that. I don't walk in the parks, but I can take care of myself. I have always tried to help the police by reporting every crime I see in progress. I'm too old to volunteer.
- It's a great feeling to know somebody cares about your opinion. My opinion may not count much, but I am a resident of the City. Our neighborhood needs improvement. The vacant houses near schools need to be torn down.
- Neighborhoods are greatly neglected. It appears that the voices of the average citizens are not heard in City Hall. Streets are seldom cleaned, trees are not trimmed, police presence is not apparent, and ordinances are not enforced. With more of a police presence, senior citizens would feel more secure and comfortable.
- I have lived in Detroit for a couple of years now, and I love Detroit, despite the negativity. I look at the problems in this city with a different perspective than most people who have lived in the suburbs all their lives. The City needs to be cleaned up and filled with the right people, people who really care about Detroit. Keep reaching out and it can be done.

- Sidewalks in my area need replacement. They are cracked, broken, and raised up by tree roots. They can cause accidents if you are not careful. I'm sure that everyone in our neighborhood would welcome new sidewalks. Thanks in advance. I'm a taxpayer. I'll try to keep up our property. I'll try very hard to help us get new sidewalks.
- I feel the City steals our tax money. The City does not use our tax dollars for bettering the City or the neighborhoods. As much money that is collected from the residents and businesses in this City, Detroit should be one of the cleanest cities in Michigan.
- Abandoned cars in driveways and on the city streets are a hazard. Rats, cats and other animals live in them during winter. Can we close off all alleys for safety reasons? Homeowners or landlords should be held accountable for their homes. City employees can't do it all. The citizens of the City should be key players in keeping the City clean.
- Detroit isn't as bad as some might lead you to believe, but some improvements have to be made. The top three are: 1.) Clean up the streets and unoccupied houses, 2.) Give a quality education, especially the elementary grades, and 3.) Keep a reasonable grasp on the city's drug dilemma.
- Tickets should be issued to people who put bulk trash out weeks before the bulk pickup day.
- How in the world can we be paying more City taxes than anyone, and you are still looking for free help to do stuff?
- City services need to be modernized. Workers are slow to respond, when they do decide to respond. Some city workers lack professionalism and tact in dealing with the public. I would like to see streets cleaned regularly, trees pruned, and abandoned buildings torn down or sold to someone who will rehab them within ninety days of purchase. I would like to see stricter enforcement on slum landlords who along with slum tenants help to destroy communities.
- Need to have bulk pickup service twice a month.
- Detroit's streets are in very bad condition.
- Tear down vacant buildings, draw more business and better paying jobs, lower the taxes for the elderly and people on fixed incomes.
- Our trees haven't been trimmed since Coleman Young was in office. Our side streets are never cleared of snow.
- We have a vacant lot in the 1900 block of Lathrop Street that really needs some work done on it. It has been neglected for many years. It is nothing but woods with trees as tall as the houses. It is really dangerous. Please help us get it cleaned up. Thank you.
- Illegal dumping in this area has not been taken care of. Parties involved have not been ticketed. Rubbish, tall grass, building materials, and bushes and trees make perfect places for rats and mice to find a home. Every resident is to keep their property clean from the center of the street to the center of the alley. I live on a residential street and trucks with more than two axles travel down the street and cause potholes. Why is this allowed?

- I already mow and clean up the vacant lot across from where I live.
- I pay \$5,000 in property taxes, \$750 in county taxes, \$3,000 for income and business taxes, \$4,000 in private school tuition, \$2,000 extra in insurance premiums for the privilege to live in Detroit. In return, I get my garbage emptied once a week! The schools stink, the parks are a joke, there are too many vacant buildings, we have a Mayor and a City Council that are pathetic, citizens who know how to expect and receive but are not willing to give, a City full of lazy racists, City employees that don't give a damn, Coleman Young cling-ons, abandonment of the neighborhoods in favor of Mike Illitch. There's not much positive to report except that my garbage gets picked up once a week.
- It appears the police can't or won't do anything about drugs being sold out in the open. Residents are too afraid to have a block club since the drug people will go to the meetings to see who comes and who complains, and then will do intimidations and/or property damage.
- We need a streetlight in the alley behind my house. It has been out-of-service for four years. Also, we need the alley cleaned out because the thieves have been breaking into our house in broad daylight. The sewers need to be cleaned out so water won't back up when it rains. The trees need to be cut, my sidewalk needs fixing, but I can't afford to pay to get it fixed.
- Street signs in the city are poorly maintained. There are signs that point in the wrong direction at important intersections. We have requested changes, but there are still parking meters and parking permitted signs in no parking areas.
- We are tired of the prostitutes and crack heads that walk our streets. And we pay too much in property taxes to have to open our front door and look at our neighbors' garbage can sitting in front of our door. Can't you at least ask citizens to keep these ugly and stinking cans in back of their homes instead of in front of their neighbor's front door?
- It would be appreciated if you would provide us with the service of removing snow and ice on local streets. I had injured my back shoveling snow just to get my car out.
- We need to first insure that there are things for our youth to do year-round to keep the crime rate low. There is nothing that I know of that the youth can do around here. The police response time is horrible. The only time it is good is if a gun is involved. I have missed work due to the snow not being plowed by city workers. I would like to say thank you for allowing me to voice my opinion.
- It would be great to tear down all the vacant buildings, clean up the lots, repair the roads and plow when it snows. Parts of the city look like a war zone. The parking meter people are often rude and arbitrary, it makes you don't want to go downtown.
- The old and handicapped were not considered when the large garbage containers were implemented.
- We need police to be more visible in the Fort Street and Schaefer area.
- My greatest concern is trash on streets and vacant lots. Yes, the city has to do its job but all residents must become aware that it is their responsibility also. It is everyone's responsibility to clean up after themselves.

- I would like to make a few points about my neighborhood. I live in the 2400 block of South Deacon that is in southwest Detroit. We try to maintain a decent block, but we have two problems. There is a car next door to my house that has been there for over two years. We have called the police to have it towed, but we have had no luck. A house across the street looks like a barn. Please let us know what we can do to get some attention. Thank You.
- The streetlights near Grand River and Six Mile need repair.
- The condition of the streets, the Public Lighting Department, and demolition of burned out vacant buildings all fall in the category of failing. If something is done about these problems, the quality of life will improve.
- When the snowplow cleared our street, the truck went down the middle of the street and caused deep ruts. Then, drivers had to wait at the end of the street to pass a car, as it was only a one-lane street.
- I hate when winter arrives, and the snowplow pushes the snow to the entrance of my street. Then I have to pay someone to remove the pile of snow because I cannot get in or out of my street. When an ice storm hit and my lights were out for two weeks and all my food spoiled, I received no help in replacing my food. The roads are so bad that I am afraid to buy a new car because of all the rough roads. We need a Mayor who is going to undo all the wrong from Mayor Young. I know it's going to take years to fix. I see a little bit of improvement already.
- This citizen survey could really be the start of something good in Detroit, if the survey is for legitimate reasons. The quality of Detroit streets, the streetlights and the unsightly garbage on our streets are all unacceptable. I can see improvements in the bulk pickup and garbage pickup. This City really needs some new progressive leadership. I hope that mayor-elect Kwame Kilpatrick is the real McCoy. Whoever is responsible for this survey should be recognized.
- My alley always has deserted cars. I've called over twenty times in a three month span and nothing was done. There's broken glass in the alley, so I park in my garage. A neighbor had a crook in her house robbing her. She called the police and it took them forty-five minutes to arrive. By this time, the crook was long gone. We have some new streets but it takes them months to finish the job.

- The response time of the police is to the point that it is ridiculous. An example: There was a shooting next door, the police were called and they never showed up. Neighbor complains about a car parked in front of her garage door. Police was there in fifteen minutes or less. This is clearly a joke. The neighborhood is filled with thieves. You cannot leave anything at all outside without someone taking it. Of course if you leave your door or window open, sure enough someone gets in and takes something. You cannot ever leave your house unlocked. I cannot seem to set up a neighborhood watch because I feel it is the neighbors that are breaking in and stealing from other neighbors. It is gotten to the point of why even report a crime, the police are not going to do anything about it. As for the street maintenance, they dug up the whole street to put in new pipes. In some places they broke the street and made huge holes. When they were done, all they did was to cover it up with some asphalt. They did not bother to smooth out the dirt or the asphalt or even to put in grass. What happened to making it look like the way it was? Of course it rained and now it's nothing but a mud hole. My front yard and the street look horrible. If this was done in a suburb, the street would have been replaced. They would have smoothed out the dirt and planted some grass.
- Your streetlight service could be much better. Demolishing vacant houses needs to improve in this neighborhood. Also, give tickets to citizens who do not clean up their yards.
- Some City employees are helpful and polite, and there are some who are not. My house was torn down even after I paid for a postponement, which was an allowed time for repairs. There was \$800 worth of new lumber, roof vents, 50 pounds of roofing nails, 50 pounds of #8 sinker nails, a seventeen cubic inch freezer, a twenty-three cubic inch refrigerator, books, clothes, electric double oven stove, dining room furniture, all inside the house at the time of demolition. My point is that there are some miscommunications between City departments. The public by and large is not notified of most special programs. Drug dealers are prospering in our neighborhoods and the police are rude and unhelpful. The streetlight in front of my house has been out for years and the trees on city property adjacent to my house need trimming.
- Could you tear down the house down the street that has been on the list for demolition for three to four months? And could we please get a streetlight that works, the street repaved, the alleys cleaned, and the drug houses shut down so my kids can go outside. It is very unsafe.
- My neighborhood is pretty fair as the garbage and the bulk trash are picked up.
- The Public Lighting Department should trim trees around the streetlights and the wires to the lights. Streetlights do not provide light if tree limbs cover them. Wires break in storms when the tree limbs hit them. Local streets are very bad and are in need of repaving. Repair will not do any good. City owned vacant lots should be better maintained as overgrown grass and weeds detract from the street and the City. With the additional revenue from the casinos, which is additional money for the City, services should be enhanced. We should not have to cut City services.
- I have called many times on vacant lots, abandoned cars, dilapidated homes, and known drug houses with unsatisfactory results. There are two schools in my neighborhood and something needs to be done for the sake of the children.

- The workers who pick up the bulk garbage need to be trained again. For sometime now, they neglect to sweep or shovel up the debris that is left behind from the bulk pickup. I live at a dead end street and when the street cleaners sweep, they bring the nails and large gravel from the street into my cul-de-sac. Someone should be responsible for that extra cleaning up. I pay too much in taxes for so little service.
- In the wintertime the buses need to be serviced more because they tend to break down more. Last year, I stood waiting two hours to get to work. Thank you.
- My home caught on fire when the abandoned home next door burned. I have just moved back in after ten months of repairs. The home next door is still there as a burned out shell, it has been set on fire again, and children play in and around the unsafe house. Please try to get it demolished.
- The amount of taxes we pay is very high and the services we receive are not great. In my neighborhood, they are decent but I think it's the exception and not the rule. I also would like for business owners and the people that own land to maintain their grass and the area around their properties. In other cities, the businesses seem overall to have more pride in their appearance, which enhances a city's beauty. The school system is also terrible, but that's another survey.
- Detroit seems to be the last to receive services, let alone quality services. Calls for information from government workers are a waste of time. They rarely give or know any information. Police officers, many who don't even live in the City, treat you like you're less than human when talking on the phone. Many City workers have long conversations with friends or members of the opposite sex while citizens stand in long lines. Many streets and alleys have many abandoned cars and the Police Department takes months to respond. Garbage pickup results in more garbage on the ground than in the truck. There's no such animal as "snow removal". Belle Isle is for the drug dealers, hookers, and young hopefuls looking for a mate. All people do on Belle Isle is stand around with beer and liquor in their hands, making it very unsafe for kids.
- The lot that is next door is an eyesore. We have tried unsuccessfully to purchase the lot. Also, Hall Street between Six Mile and Nevada look like ghetto city.
- Please clean the alley between Pelkey and Schenoor Streets. I have called to have this done as the garbage breeds rats. Also, remove the cars blocking the sidewalks on Pelkey, Eastwood and Seven Mile Roads.
- Residents of Trinity Street and other neighborhoods put bulk items out before the pickup date. The Courville containers are left out on the streets, instead of being put back in the backyard. City workers don't do a good job of keeping the city clean. They mow the grass without picking up the paper. In better neighborhoods, they pick up paper before they mow. Some residents have more than one car which does not run parked in their yard. Residents should be issued tickets for not keeping their neighborhood clean. Council members Gil Hill, Mary Ann Mahaffey and Alberta Talibi have been contacted about a house in our neighborhood that is an eyesore. It still stands and logs have been dumped in the yard along with other debris. I want to know if this house is going to be repaired or demolished. When the City of Detroit is cleaned up, then we can call it a world-class city. Residents need to take an active part in keeping their neighborhood clean.

- I work for the City of Detroit and I go out into the community a lot, and I am appalled by the number of vacant buildings in our city. It looks terrible. I take pride in my neighborhood and home and I sweep in front of my home weekly. I wish others would take pride in what's theirs. It could be such a beautiful place to live in, instead of being in one section where it looks like an enchanted forest, then going across town where it is a garbage dump.